



El Centro College

DALLAS COUNTY COMMUNITY COLLEGE DISTRICT

The Texas Restaurant Association Education Foundation
& El Centro College present

INTRODUCTION TO RESTAURANT MANAGEMENT

RSTO.1010.51401

10/31-11/1 (Monday & Tuesday)

El Centro College

BJP CAMPUS

Room 2580

Instructor Scott Smith

8am-5pm

16 hours or 1.6 CEUs

RSTO.1010.51402

11/5-11/12 (Saturdays)

El Centro College

Downtown Campus

A541

Instructor Scott Smith

8am-5pm

16 hours or 1.6 CEUs

Registration Contact

Christi Suter or Scott Smith

Email csuter@tramail.org

Phone 800-395-2872

Mail TRAEF

PO Box 1429

Austin, Texas 78767

Fax 512-472-2777

www.restaurantville.com/certified

\$325.00 per person

Pre-registration required

Limited to 25 restaurateurs/
educators/students

Continental Breakfast & Lunch
included

Building Career Success

About this course:

A critical training for restaurant managers including extensive training on customer relations, risk management, cost control and employee relations.

Topics Covered:

- ✓ Hiring Great Employees
- ✓ Dimensions for Success in Employee Management
- ✓ Managing the P & L
- ✓ Positively Outrageous Service
- ✓ Risk Management
- ✓ Leading a Quality Shift



Course Number _____
(Please indicate course for attendance)

Name _____ Date of Birth _____

Address _____ Email _____

City/State/Zip _____

Phone _____ Fax _____

Company Name _____

Years in food service _____

Payment

Credit Card # _____ CEC _____

Exp. Date _____

Make check payable to TRA Education Foundation

